

WARNING

UPDATE – 11-11-02

Safety Alert for Falk model 60 and 65 PRT backstops

UPDATE

Based on Falk's investigation, the company has decided to replace the entire 60 PRT and 65 model PRT backstops with Falk B1F backstops. Falk is not confident at this time that adequate corrective actions are available for the safe and dependable operation of these models and therefore Falk feels it is necessary to replace the models 60 PRT and 65 PRT backstops now. Therefore we urge you to contact your local Falk representative or call Falk's toll free number at 1-877-937-4792 now to request your backstop replacement.

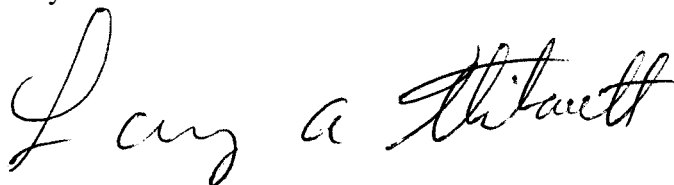
We have recently become aware of a potentially hazardous condition associated with the Falk **model 60 and 65 PRT external** backstops. This condition may cause the backstop to fail when the equipment in which it is functioning operates in the reversal mode. Extreme caution should be exercised since there may be no visual or audible advance indications that the backstop is failing. Therefore, the backstop should NOT be relied upon for lockout or safety protection, and all appropriate actions should be taken to minimize risk to persons and property.

If it is noticed that any backstop should slip in the reversal mode of operation this backstop should be removed from service immediately. Also, you should inspect and replace all backstop anti-rotation pins on site if they do not conform to FALK mounting specifications, this will reduce system backlash to the backstop.

Falk is currently investigating the cause of these failures so that corrective action if appropriate can be implemented as soon as possible. In the interim, upon request, Falk will supply a replacement for all model 60 and 65 PRT backstops which fail. Contrary to Falk maintenance instructions in manual 568-810 dated July 2000, it is important that these replacements (and any other existing PRT backstops on site) are NOT lubricated in the field. The Falk maintenance Manuel 568-810 will be revised to reflect this lubrication change and distributed to all current customers. After each replacement we ask for the return of the replaced unit for further analysis.

Falk is contacting its customers with this advisory. We ask that you contact your local Falk Representative or Falk Milwaukee Warranty Administration immediately with your questions and request for your replacements. Falk will keep the field advised of further developments as appropriate.

Larry A. Thibault



Warranty Resolutions Manager